

ALL AREA COMMITTEES November / December 2012

Title of paper:	WARD PERFORMANCE REPORTS - Q2	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: All
Contact Officer(s) and contact details:	Heidi May North Locality Manager Heidi.may@nottinghamcity.gov.uk Dorothy Holmes South Locality Manager Dorothy.holmes@nottinghamcity.gov.uk John Marsh Central Locality Manager John.marsh@nottinghamcity.gov.uk	
Other officers who have provided input:	Dave Halstead Head of City Services Dave.Halstead@nottinghamcity.gov.uk Christine Oliver Senior implementation Manager Crime and Drugs Partnership Christine.oliver@nottinghamcity.gov.uk	

Relevant Council Plan theme(s):

World Class Nottingham	X
Work in Nottingham	X
Safer Nottingham	X
Neighbourhood Nottingham	X
Family Nottingham	X
Healthy Nottingham	X
Leading Nottingham	

Summary of issues (including benefits to customers/service users):

The ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- Ward priorities
- Community engagement
- Finance
- Safer theme - Crime and anti social behaviour (ASB)
- Neighbourhood theme - Environmental issues and Housing
- Working theme - Unemployment rates
- Health Theme – local health priorities

Recommendation(s):

1 Area Committee note and comment on the Ward Performance Reports for quarter 2 2012/13.

1 BACKGROUND

1.1 Neighbourhood Working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement.

1.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all

and giving residents more control over what happens in their neighbourhoods'; the Ward Performance reports help to support this.

- 1.3 The Ward Performance Reports captures work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as the Ward Action Plan, Neighbourhood Action Team's Action Log, Crime Drug Partnership (CDP) plans and other partner's implementation plans.
- 1.4 The Ward Performance Reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.

2 REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, and challenge and identify how they can add value to improve their neighbourhoods.
- 2.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

3 OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4 FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY)

- 4.1 None

5 RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS, CRIME AND DISORDER ACT IMPLICATIONS AND EQUALITY AND DIVERSITY IMPLICATIONS)

- 5.1 None

6 EQUALITY IMPACT ASSESSMENT

Has the equality impact been assessed?

Not needed (report does not contain proposals or financial decisions)

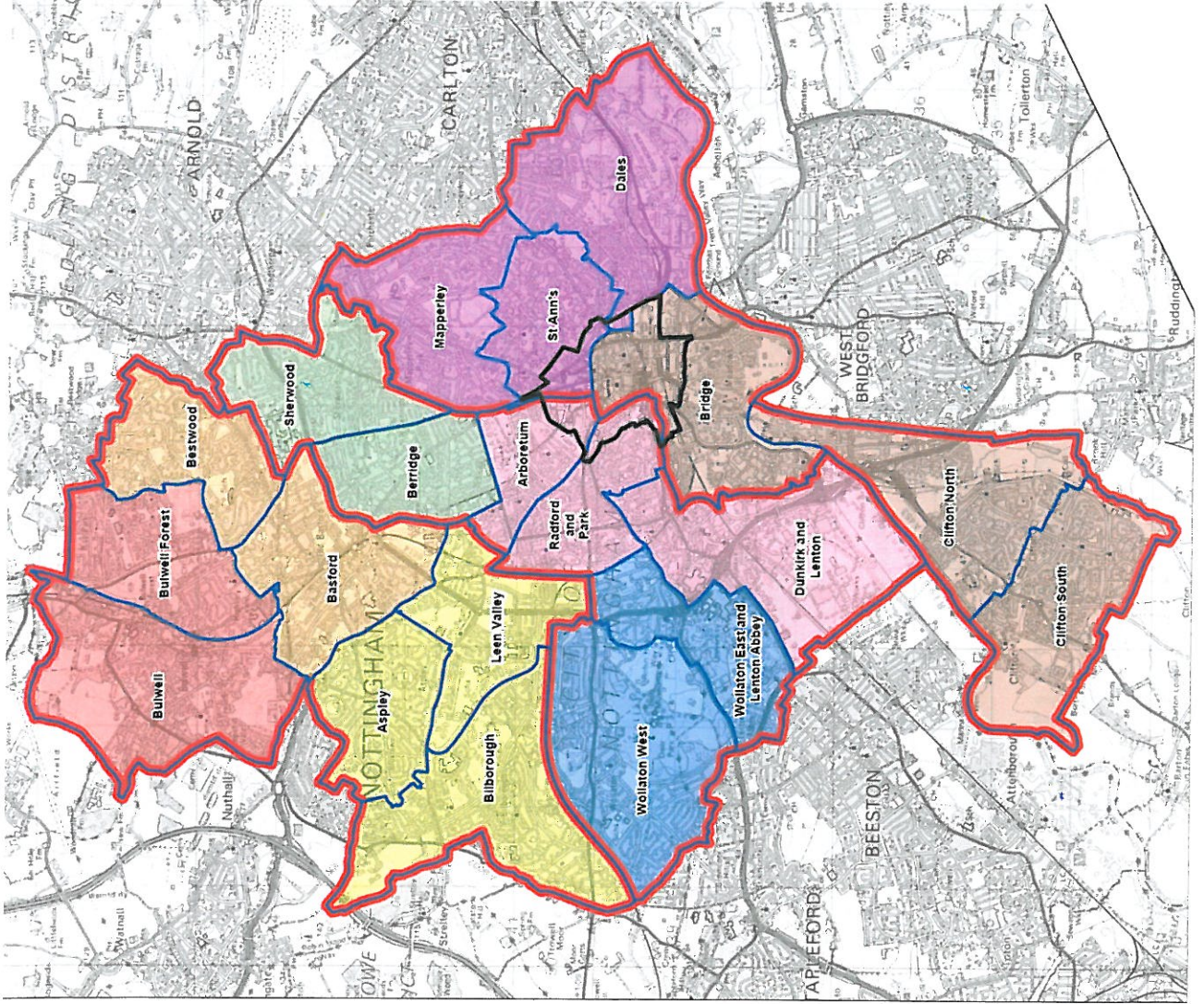


7 LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 7.1 Neighbourhood Working Framework 2012 CLT report

8 PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 8.1 None



Dunkirk and Lenton

Area Committee

Executive Summary

September 2012

Ward priorities – Progress update

Theme	Priority	Key Actions
SAFER	<ul style="list-style-type: none"> • Reduce burglaries in the ward • Tackle theft from motor vehicles • Tackle cycling on pavements 	<ul style="list-style-type: none"> • Operation Country & Neighbourhood Watch Schemes • Student fortnight of Action 22nd Sep to 5th Oct 2012 • Regular Cycle operations • Improved cycling signs
NEIGHBOURHOODS	<ul style="list-style-type: none"> • Tackle waste management and fly tipping • Resolve and improve tree issues on Lenton Drives • Sustain a balanced community 	<ul style="list-style-type: none"> • Student Waste Management plan • Forum have got spot reporting and regular canal clean ups • Day of Action Lenton Blvd 10th Oct 2012 • Door knocking on Lenton Drives & Willoughby St • Tree work started July to Nov 2012 • Community events Highrise BBQ, Dunkirk coffee morning, • Lenton primary school reopening by Dunkirk primary school • Development sites in the ward Western Club, Fire Station,
FAMILIES	<ul style="list-style-type: none"> • Improve play and youth facilities 	<ul style="list-style-type: none"> • Regular play sessions at Penn Ave and Dunkirk Children Centre • Activ8uth provide play and youth activities, involved in Community garden & Lenton Recreation • Play and Youth report to Sep 2012 Area Committee • Monty Hind, free activities for young people
HEALTH	<ul style="list-style-type: none"> • No fresh fruit or vegetable shop in Dunkirk • Improving mental health and wellbeing 	<ul style="list-style-type: none"> • Questionnaire developed by Forum and Health Promotion • Consultation with Dunkirk residents on healthy eating options • Mental health awareness campaign, Forum & Health Promotion • Drop in sessions at Tommy's Church, cancer awareness event • Free health screening at events and community venues
WORKING	<ul style="list-style-type: none"> • Apprenticeships and training for all including volunteering opportunities • Local opportunities for local work including Nottingham University and Boots 	<ul style="list-style-type: none"> • Health Promotion recruiting Change Maker Volunteers • Volunteering offered via Forum & University • NCH employ apprentice from D & L • Nottingham University 'Apprenticeship programme' • Launch of Lenton Work Club

Community Engagement

Events Delivered

Event	Lead Partners	Date/Time	Venue
Community Planning and BBQ	Dunkirk & Lenton Partnership Forum & NCH	21 st Sep, 5pm to 7pm	Thomas Helwy's Baptist Church
Student Fortnight Of Action	Neighbourhood Services	22 nd Sep to 5 th Oct 2012	Arboretum, Dunkirk & Lenton, Radford and Park w
Day of Action on Lenton Blvd	Neighbourhood Services	10 th Oct 2012, All day	Lenton Blvd
Community Tree planting on Lenton Drives	Neighbourhood & Tree Services	TBC	Lenton Drives

Future Events and Activities Planned

Event	Lead Partners	Date/Time	Venue
Budget Consultation Event	Neighbourhood Services	26 th Nov, 6pm to 7.30pm	Thomas Helwy's Baptist Church
X-mas Event	Neighbourhood Services	TBC	TBC
Dragon's Den Event	Neighbourhood Services	TBC	TBC
Day of Action on Lenton Boulevard	Neighbourhood Services	6 th Feb 2013, 10am to 3pm	Lenton Boulevard

Community Engagement

Ward Walks

Area/Estate	Date/Time	Meeting Point
Highrise Flats	12 th Sep 2012, 1pm to 3pm	Dunkirk & Lenton Forum
Dunkirk & Abbey Bridge	31 st Oct 2012, 1pm to 3pm	Dunkirk Community Centre
Lenton Drives	28 th Nov 2012, 1pm to 3pm	Dunkirk & Lenton Forum
Penn Ave	30 th Jan 2012, 1pm to 3pm	Penn Ave Car Park

Community Meetings

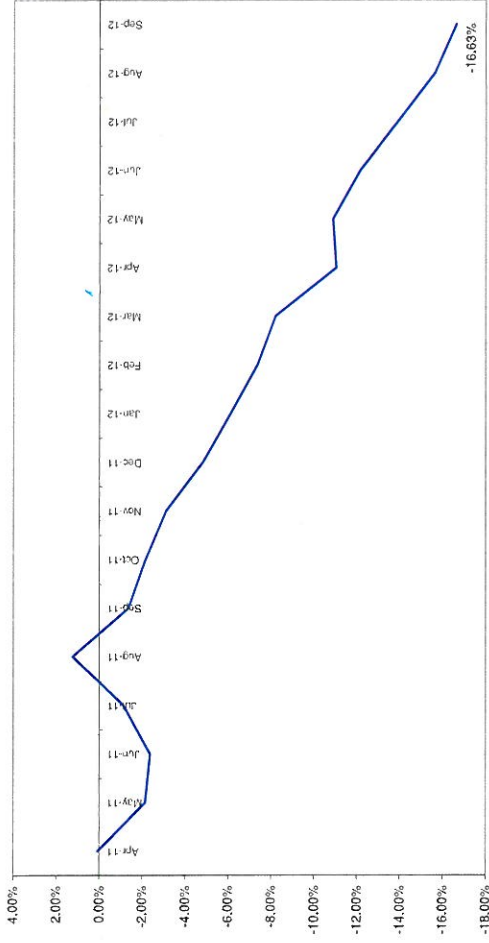
Group	Date	Venue
Dunkirk Community meeting	5 th Sep 2012	Dunkirk Community Centre
Lenton Community meeting	1 st Oct 2012	Thomas Helwy's Baptist Church
Dunkirk Community meeting	7 th Nov 2012	Dunkirk Community Centre
Lenton Community meeting	3 rd Dec 2012	Thomas Helwy's Baptist Church

Finance

- **Ward Councillor Budgets**
Total amount allocated this period **£4063**.
Budget remaining unallocated **£24,280** (inc. of 2012-2013 allocation)
- **Area Capital Fund**
Total amount allocated this period **£125,868**.
Budget remaining unallocated **£NIL** (inc. of 2012-2013 allocation)
- **NCH Environmentals- £30,000**
- **Others – Section 106,**
None this period

Crime

All Crime in Dunkirk & Lenton -
% Change over 2010/11 Baseline (Rolling 12 Month)



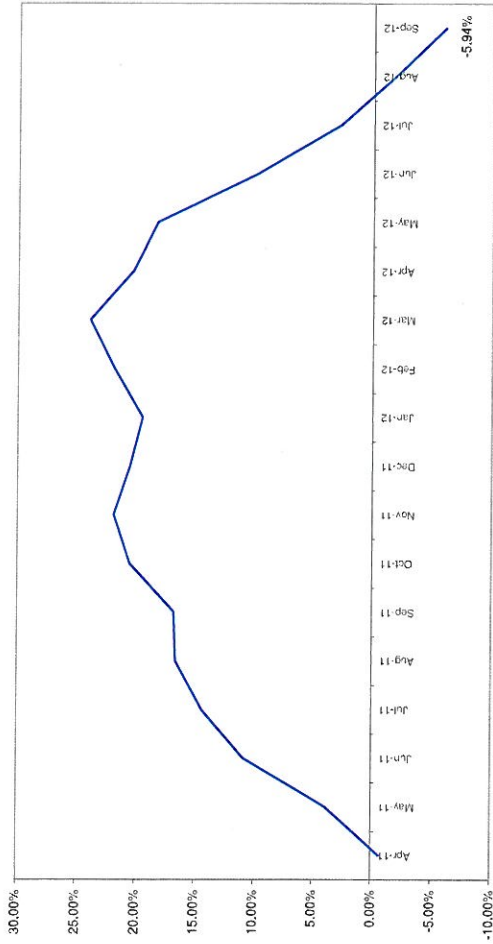
*Refers to September 2012 compared to September 2011

- All Crime in Dunkirk and Lenton is showing a **reduction of 14%** (14 crimes) compared to September 2011.
- Year to Date, All Crime has **reduced by 18%** against 2011/12.
- The above graph shows that All Crime has **reduced by 17%** against a long term 2010/11 baseline. The general decline in All Crime over time against the baseline is also evident.
- The rate of All Crime (per 1000 of population) is **below the average for the City**. Dunkirk and Lenton ranks 5th out of the 20 wards.

Ward Contact: Rob Wilson

All ASB

All ASB in Dunkirk and Lenton -
% Change over 2010/11 Baseline (Rolling 12 Months)



*Refers to September 2012 compared to September 2011

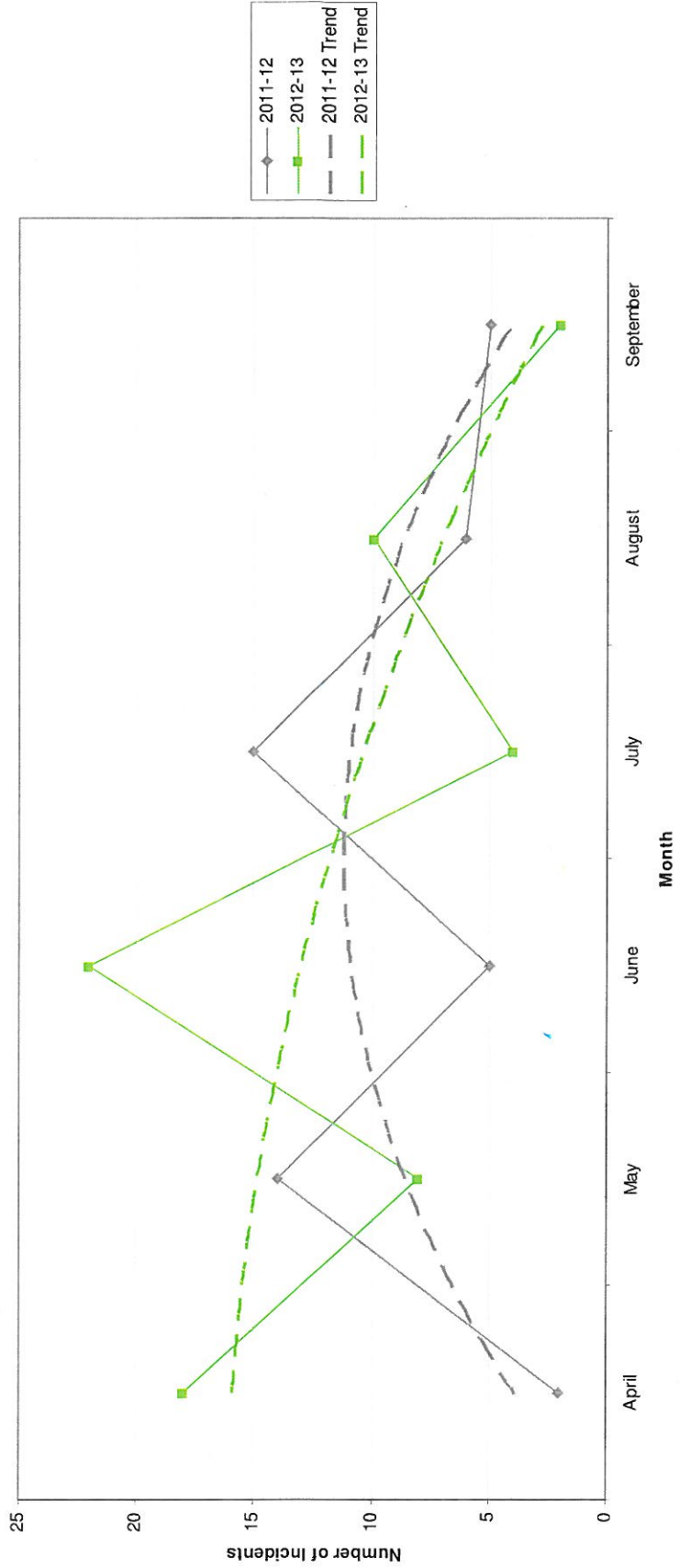
- In September 2012 compared to September 2011 Dunkirk and Lenton experienced a **reduction in All ASB calls of 42%**.
- A **reduction in All ASB of 44%** was observed Year to Date compared to the previous year.
- Dunkirk and Lenton is showing a **reduction of 6%** against a long term 2010/11 baseline. The graph highlights the steady decline in All ASB since March 2012.
- The majority (77%) of All ASB calls in Dunkirk and Lenton in September 2012 were categorised as **'Nuisance'**. This is consistent with the Division as a whole.

Graffiti Reports

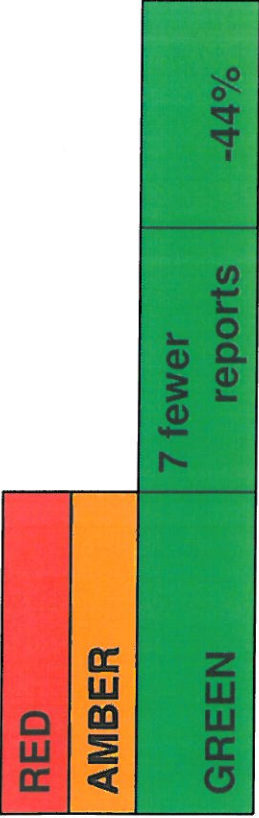
RED	
AMBER	
GREEN	3 fewer reports -60%

- All data refers to a comparison with the previous year's month
- It is proposed that performance over time graphs be used for each indicator
- Historic data for comparison is not available for dog fouling

Incidents of Graffiti

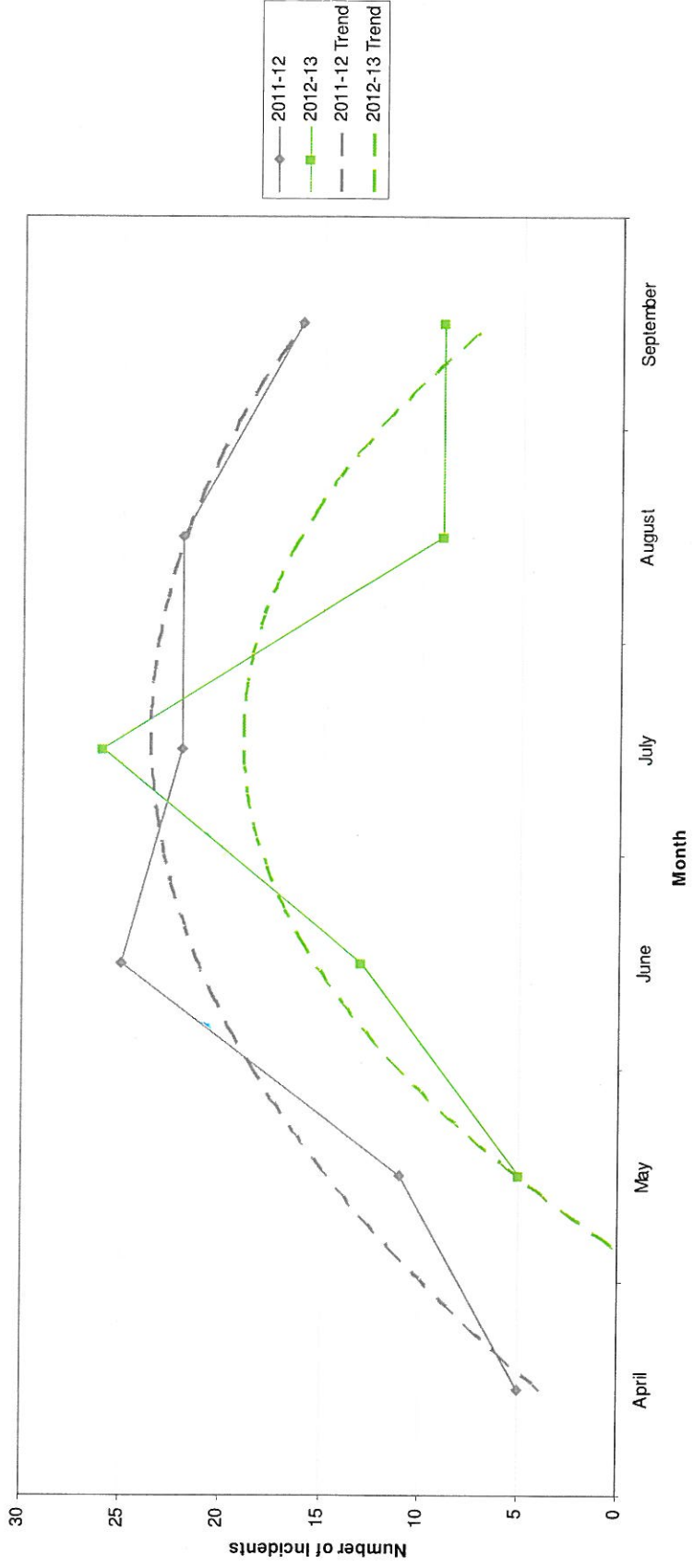


Fly Tipping

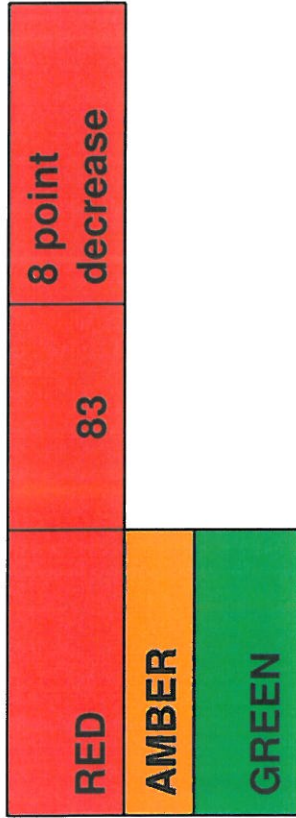


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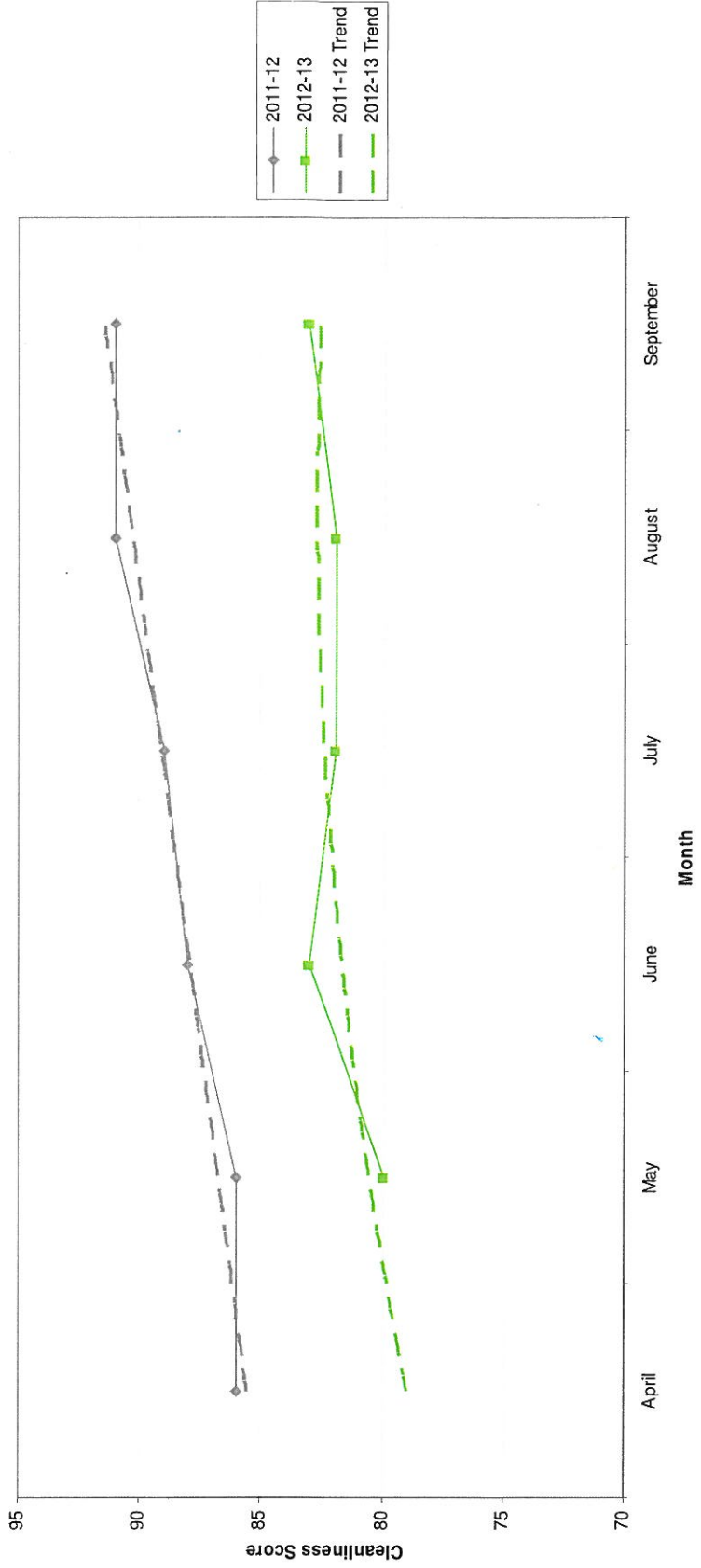


Cleanliness Index



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Cleanliness Index



Unemployment Rate

Ward	Aug-12			Change in last month		Change in last year	
	Number	Rate	City Rank	Number	%	Number	%
Arboretum	830	7	9	12	1.5	86	11.6
Aspley	1,197	10.6	1	15	1.3	57	5
Basford	730	6.6	11	21	3	25	3.5
Berridge	1,090	7.5	6	17	1.6	115	11.8
Bestwood	989	8.7	4	-26	-2.6	-19	-1.9
Bilborough	762	7.3	7	-36	-4.5	6	0.8
Bridge	756	7.2	8	6	0.8	15	2
Bulwell	1,045	9.6	2	-4	-0.4	32	3.2
Bulwell Forest	444	4.9	15	-12	-2.6	-5	-1.1
Clifton North	381	4.3	16	-14	-3.5	27	7.6
Clifton South	506	5.8	12	12	2.4	-11	-2.1
Dales	883	7.6	5	-10	-1.1	8	0.9
Dunkirk and Lenton	262	2.4	19	-5	-1.9	-27	-9.3
Leen Valley	351	5	14	13	3.8	26	8
Mapperley	750	6.7	10	31	4.3	8	1.1
Radford and Park	776	4.1	17	-19	-2.4	36	4.9
Sherwood	552	5.1	13	-19	-3.3	-71	-11.4
St Ann's	1,242	9	3	13	1.1	29	2.4
Wollaton East and Lenton Abbey	144	1.5	20	9	6.7	4	2.9
Wollaton West	262	2.8	18	29	12.4	25	10.5

Source: ONS claimant count August 2012 (from Nomis)

This is an edited version of a report produced by: Geoff Oxendale, Information and Research Officer, Nottingham City Council

Housing



Dunkirk and Lenton Ward

Empty properties - Dunkirk and Lenton Ward

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	Status	Value	Status	Value	Status	
Lettable voids Dunkirk & Lenton Ward		19		1		1		
Average void re-let time for Dunkirk & Lenton Ward	26	38.98		18.72		29.44		
Empty properties awaiting decommission in Dunkirk & Lenton Ward		2		39		95		

Estate star ratings (from Tenant Service Inspectors)

Indicator	2010/11		2011/12		2012/13		Trend
	Value	Status	Value	Status	Value	Status	
Estate star rating - Lenton	2 Star		3 Star		3 Star		

Rent Collection - Hyson Green

Indicator	Current Target	2010/11		2011/12		2012/13		Trend
		Value	Status	Value	Status	Value	Status	
Rent charged that has been collected - Hyson green office area	100%	100.7%		101.2%		100.4%		

Community Protection

In Dunkirk and Lenton in the last month there was the following court outcome:

- Statutory Notice for Environment.

Data has been received from Community Protection and where postcodes have been listed these have been geo-coded and mapped to determine the Ward. All addresses relate to the address of the Perpetrator.

FPNs are not currently available at Ward level.

Methodology

Crime Data and ASB calls have been extracted from the Police systems and mapped to ascertain which Ward they occurred in.

Due to the dates of the meetings, data for all Wards was extracted at the same time at the start of the month - and as such is not officially 'validated' data.

Where possible the most recent data is used, although for some areas this may be a month further in arrears.

Discussions continue with other agencies regarding what further data can be included.

